🔋 12-Volt Battery Warranty Policy

Thank you for choosing The Hybrid Geek for your 12-volt battery replacement. We stand behind the quality of our products and are committed to offering reliable, transparent service. Please review the full warranty policy below.

✅ Warranty Coverage

All 12-volt batteries purchased through The Hybrid Geek come with a **1-year limited warranty** from the date of installation. If the battery fails due to a manufacturer defect or premature failure within that 1-year period, we will replace the battery at no cost for the product itself.

🧰 Labor Not Included

Labor costs for mobile installation are not included under warranty. If a replacement is required, the standard **$249** mobile installation fee will apply.

🚫 What's Not Covered

To protect our business and ensure fair use of our warranty services, the following are not covered:

- Towing or roadside assistance costs
- Vehicle diagnostics or third-party mechanic fees
- Damage to your vehicle caused by battery failure or improper vehicle maintenance
- Electrical system issues unrelated to the battery (e.g. alternator, inverter, wiring faults)
- Any battery that has been tampered with, misused, removed, or installed by another provider
- Failures due to corrosion, water damage, abuse, or lack of maintenance
- Vehicles used for commercial, fleet, or rideshare purposes (unless covered under a separate agreement)

📝 How to File a Warranty Claim

To initiate a warranty claim, please visit: 👉 Help.TheHybridGeek.com Once submitted, our support team will review your request and coordinate the next steps. This may include a remote evaluation and, if eligible, scheduling an installation for a replacement battery.

By purchasing and installing a 12-volt battery through The Hybrid Geek, you agree to the terms and exclusions outlined in this warranty policy.

If you have any questions, visit Help.TheHybridGeek.com or contact our support team at Support@TheHybridGeek.com